

# IT Services FY09 Rate Sheet

Revised: August 16, 2009

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All DET and Publishing and Distribution rates have been consolidated into this single rate sheet. Rate changes are included for comparison purposes. As new services are added, rates are communicated and added to this list. All rates are for strategic technologies. Transitional or sunset technologies may increase the monthly rate. See your Service Support Coordinator for more information.

## Information Technology Services

Data Services	FY09 Rate	Change	Billing System
<b>Data Storage</b>			
<i>Mainframe Service</i>			
Primary (non-archived) storage/GB per month	\$49.67	-20%	IT Billing
Archived storage/GB per month	\$9.79	-20%	IT Billing
Recalls/GB	\$4.97	-20%	IT Billing
Tape storage/GB per month	\$1.09	-20%	IT Billing
<i>Distributed Systems</i>			
Primary Storage/GB per month	\$0.58	0%	EBS / GSB
Mirrored Storage/GB per month	\$0.47	0%	EBS / GSB
Backup Storage/GB per month per copy (primary and copypool)	\$0.29	-38%	EBS / GSB
<b>Digital Content Management System (Document Imaging)</b>			
Data storage, MB/day	\$0.00014424	-20%	IT Billing
Document storage/day	\$0.00000062	-20%	IT Billing
User license fee	Pass through cost	0%	IT Billing
<b>Online Report Distribution</b>			
Report creation fee/1,000 lines of report content	\$0.08	0%	IT Billing
<b>File and Print Services</b>			
Dedicated Server – Base/Silver/Gold per month	\$848/\$1017/\$1272	0%	EBS / GSB
VM Dedicated Server – Base/Silver/Gold per month	\$424/\$509/\$636	NEW	EBS / GSB
Shared Servers – Base/Silver/Gold per month <i>(Closed to new subscriptions)</i>	\$255/\$306/\$382	0%	EBS / GSB
Remote Dedicated Servers – Base/Silver/Gold per month	\$1059/\$1271/\$1589	0%	EBS / GSB
Remote Print Appliances per month	\$116	0%	EBS / GSB
Hosting Services	FY09 Rate	Change	Billing System
<b>Application Hosting</b>			
<i>Mainframe Service</i>			
Online System Rate <i>(CICS, DB2, IMS, IDMS &amp; File Handler)</i>	\$0.134/second	0%	IT Billing
Batch Prime Rate <i>(7:00 AM to 5:00 PM Monday through Friday)</i>	\$0.101/second	0%	IT Billing
Batch Non-Prime Rate <i>(All other times)</i>	\$0.068/second	0%	IT Billing
Batch Weekend <i>(Midnight Friday to midnight Sunday and Holiday Rate)</i>	\$0.054/second	0%	IT Billing
Premium Rate (on demand) <i>Note: The current CPU factor is 17.38 for all LPARs (effective 08/16/2009)</i>	\$0.118/second	0%	IT Billing
<b>Application Hosting Distributed Service Production Environment</b>			
<i>Note: Add a 25% service charge if the dedicated server is remote.</i>			
Static Web Hosting Shared Server (no database) per month - plus \$100 one time setup fee	\$65	0%	EBS / GSB
Web-based Hosting or Client Server Dedicated Server – Base/Silver/Gold per month	\$1111/\$1333/\$1666	0%	EBS / GSB
Web-based Hosting or Client Server Shared Server – Base/Silver/Gold per month <i>(Closed to new subscriptions)</i>	\$168/\$202/\$253	0%	EBS / GSB
VM-based Application or VM Web Hosting Dedicated Server – Base/Silver/Gold per month	\$555/\$666/\$833	0%	EBS / GSB
<b>Application Hosting User Acceptance Environment (Required)</b>			
<i>Note: Add a 25% service charge if the dedicated server is remote.</i>			
Web-based Hosting or Client Server Dedicated Server -Base/Silver/Gold per month	\$1111/\$1333/\$1666	0%	EBS / GSB



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Web-based Hosting or Client Server <i>Shared Server</i> – Base/Silver/Gold per month ( <i>Closed to new subscriptions</i> )	\$168/\$202/\$253	0%	EBS / GSB
VM-based Application or VM Web Hosting <i>Dedicated Server</i> – Base/Silver/Gold per month	\$555/\$666/\$833	0%	EBS / GSB
<b>Application Hosting Development Environment</b>			
<i>Note: Add a 25% service charge if the dedicated server is remote.</i>			
Application Hosting Distributed <i>Dedicated Server</i> – Base/Silver/Gold per month	\$756/\$907/\$1135	0%	EBS / GSB
Application Hosting Distributed <i>Shared Server</i> – Base/Silver/Gold per month ( <i>Closed to new subscriptions</i> )	\$30/\$36/\$46	0%	EBS / GSB
VM-based Application or VM Web Hosting <i>Dedicated Server</i> – Base/Silver per month	\$378/\$454	0%	EBS / GSB
<b>Citrix Hosting Enterprise Environment</b>			
<i>Citrix Service is available only to DOA, DOA-attached agencies, and SASI agencies.</i>			
Citrix per user cost per month	\$37	0%	EBS / GSB
RSA Security per user cost per month	\$6	0%	EBS / GSB
Citrix Client Access License (CAL) – per user one-time fee	\$53	0%	EBS / GSB
Application installation – one-time setup fee	\$150	0%	EBS / GSB
<b>ePayment Services<sup>1</sup></b>			
Initial application setup	\$950	0%	
Additional application setup	\$950	0%	
Transaction fee, each	\$0.25	0%	
Monthly Reporting Fee	\$75/mo	0%	
<sup>1</sup> ePayment Services are provided through the Statewide Cash Management Services Contract. Therefore, the fees listed are paid through an offset against State Investment Fund earnings.			
<b>Database Hosting</b>			
<b>Mainframe Systems</b>			
Online system/sec.	\$0.134	0%	IT Billing
CPU batch prime rate/sec.	\$0.101	0%	IT Billing
<b>Database Hosting Distributed Service Production Environment</b>			
Oracle <i>Dedicated Servers</i> – Base/Silver/Gold per month	\$2920/\$3503/\$4380	0%	EBS / GSB
Oracle <i>Shared Servers</i> – Base/Silver/Gold per database share per month	\$351/\$421/\$526	0%	EBS / GSB
Non-Oracle <i>Dedicated Servers</i> – Base/Silver/Gold per month	\$1946/\$2336/\$2920	0%	EBS / GSB
Non-Oracle <i>Shared Servers</i> – Base/Silver/Gold per database share per month	\$234/\$281/\$351	0%	EBS / GSB
Non-Oracle <i>VM Dedicated Servers</i> – Base/Silver/Gold per month	\$973/\$1168/\$1460	NEW	EBS / GSB
<b>Database Hosting User Acceptance Environment (Required)</b>			
Oracle <i>Dedicated Servers</i> – Base/Silver/Gold per month	\$2920/\$3503/\$4380	0%	EBS / GSB
Oracle <i>Shared Servers</i> – Base/Silver/Gold per database share per month	\$351/\$421/\$526	0%	EBS / GSB
Non-Oracle <i>Dedicated Servers</i> – Base/Silver/Gold per month	\$1946/\$2336/\$2920	0%	EBS / GSB
Non-Oracle <i>Shared Servers</i> – Base/Silver/Gold per database share per month	\$234/\$281/\$351	0%	EBS / GSB
Non-Oracle <i>VM Dedicated Servers</i> – Base/Silver/Gold per month	\$973/\$1168/\$1460	NEW	EBS / GSB
<b>Database Hosting Development</b>			
Oracle <i>Dedicated Servers</i> – Base/Silver per month	\$1460/\$1752	0%	EBS / GSB
Oracle <i>Shared Servers</i> – Base/Silver per database share per month	\$175/\$210	0%	EBS / GSB
Non-Oracle <i>Dedicated Servers</i> – Base/Silver per month	\$973/\$1168	0%	EBS / GSB
Non-Oracle <i>Shared Servers</i> – Base/Silver per database share per month	\$117/\$140	0%	EBS / GSB
Non-Oracle <i>VM Dedicated Servers</i> – Base/Silver per month	\$487/\$584	NEW	EBS / GSB
<b>Agency Managed Physical Services (AMPS/ Co-location)</b>			
Initial cost for setting up the enclosure, switch and router – one-time fee	\$900	0%	EBS / GSB
Standard Enclosure - per month	\$1,200	0%	EBS / GSB
Initial cost for setting up a partial enclosure, switch and router – one-time fee	\$300	0%	EBS / GSB
Partial Enclosure (1/3 of a standard enclosure) - per month	\$600	0%	EBS / GSB
Shared Network Enclosure - per U/per month	\$32	0%	EBS / GSB
<i>Note: Partial U's used will be rounded up.</i>			
Un-Racked SAN - per square foot/per month	\$88	0%	EBS / GSB
<b>Agency Managed Virtual Services (AMVS)</b>			
VM with 1 vCPU and 512 MB of memory – Base level only / per month	\$149	NEW	EBS / GSB

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Each additional vCPU per month	\$119	NEW	EBS / GSB
Each additional 512MB of memory per month	\$30	NEW	EBS / GSB
<b>Geographic Information Systems (GIS)</b>			
GIS Shared Environment	tbd	NEW	EBS / GSB
GIS Geocoding	tbd	NEW	EBS / GSB
<b>E-Mail Services</b>	<b>FY09 Rate</b>	<b>Change</b>	<b>Billing System</b>
<b>E-Mail</b>			
Mailbox size			
0 to less than 5 MB	\$1.12	0%	EBS / GSB
5 MB to 100 MB	\$3.36	0%	EBS / GSB
101 MB to 200 MB	\$6.72	0%	EBS / GSB
201 MB to 500 MB	\$11.19	0%	EBS / GSB
501 MB to 1 GB	\$16.79	0%	EBS / GSB
More than 1 GB to 2 GB	\$23.50	0%	EBS / GSB
More than 2 GB - request	request	NEW	EBS / GSB
<i>Note: DOT E-Mail is invoiced through IT Billing</i>			
<b>Anti-Spam/Anti-Virus (IronPort for non-enterprise E-mail subscribers)</b>			
Ironport per SMTP email address cost billed annually (effective September 1, 2009)	\$0.51/month	NEW	IT Billing
<b>List Manager Hosting</b>			
Lyris per membership cost per month	\$0.0133	0%	EBS / GSB
Iml cost per agency per month	\$298	0%	EBS / GSB
<b>Publishing and Distribution Services</b>	<b>FY09 Rate</b>	<b>Change</b>	<b>Billing System</b>
<b>Mail Distribution and E-Routing</b>			
Metering	15.50%	0%	Great Plains / GSB
Presorting			
First class letter mail	\$0.044/piece	0%	Great Plains / GSB
Standard class letter mail (includes vendor fee)	\$0.044/piece	0%	Great Plains / GSB
Hand-sorted flats rate	\$0.067/piece	0%	Great Plains / GSB
Auto-sorted flats rate	\$0.244/piece	0%	Great Plains / GSB
<i>Note: Rates are adjusted based on increases to vendor contract which may be adjusted because of USPS postage increases.</i>			
Inserting			
Basic setup for cut sheet or continuous feed. Includes setup of one envelope station.	\$30.00/job	0%	Great Plains / GSB
Additional insert station setup. Preparing first and additional insert stations. Rate is for each additional station setup.	\$20.00 flat rate	0%	Great Plains / GSB
Standard service (e.g., folding & inserting single or multiple page plain cut sheet or read-marked docs up to 8 1/2" x 14" into std envelope). Includes coupon insertion & continuous forms + 1- and 2-oz. metering as needed.)	\$30.50/1,000 envelopes (minimum 1,000)	0%	Great Plains / GSB
Additional inserts	\$0.30/1,000 envelopes (minimum 1,000)	0%	Great Plains / GSB
Enterprise standard envelopes – ZY101 & ZY107 (Return Service Requested endorsement) <i>Note: 5% material handling fee</i>	DET cost + 5% /1,000 envelopes (min. 1,000)	0%	Great Plains / GSB
Bulk purchasing of Enterprise standard envelopes	DET cost + 13% /1,000 envelopes (min. 1,000)	0%	Great Plains / GSB
Custom double window 4" x 9" double-window check envelopes— ZY102 & ZY105 (Return Service Requested endorsement) <i>Note: 5% material handling fee</i>	DET cost + 5% /1,000 envelopes (minimum 1,000)	0%	Great Plains / GSB
Bulk purchasing of custom double-window check envelope	DET cost + 13% /1000 envelopes (min. 1,000)	0%	Great Plains / GSB
Notes:			
<ul style="list-style-type: none"> <li>• Envelopes for inserting at DET are pass-through rates + 5%</li> <li>• Material handling charge for bulk purchase of paper goods: 13%</li> <li>• Custom processing of inserting output is charged at handwork rates.</li> </ul>			
E-Routing	\$0.10 per match	0%	Great Plains / GSB
Ink jet labeling—file processing			

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File processed against National Address Database to identify all deliverable addresses & assign bar codes. Sorts address file for presort arrangement according to USPS reqs, obtaining best postage discounts possible per piece. Create & export custom data file.	\$10.00/1,000 records (minimum of 5,000)	0%	Great Plains / GSB
File processed against NCOALink® to meet USPS move update requirements and provide updated address information to mail list owner.	\$10.00/1,000 records (5,000 min.)	NEW	Great Plains / GSB
Basic setup	\$11.00/list (\$11.00 min.)	0%	Great Plains / GSB
Ink jet labels onto #10 envelopes	\$20.85/1,000 labels (minimum 1,000)	0%	Great Plains / GSB
Ink jet labels onto letter size pieces, flat size publications or envelopes, preparing for post office, if required. <i>Note: Custom mail preparation billed at handwork rates.</i>	\$25.75/1,000 labels (minimum 1,000)	0%	Great Plains / GSB
<b>Tabbing</b>			
Basic setup (tabbing setup charge only when no labeling svcs for tabbing)	\$11.00/group	0%	Great Plains / GSB
White and opaque tabs, either one or two per mail piece	\$8.00/1,000 tabs (minimum 1,000)	0%	Great Plains / GSB
<b>Handwork</b>			
Sorting, inserting, wrapping, etc. Includes messenger service and overtime. Worked with normal priority.	\$5.00/0.1 hour (minimum \$5.00)	0%	Great Plains / GSB
<b>Publishing Services</b>			
<b>Mainframe printing/page</b>			
Impact, 1–10 pages	\$3.60/report	0%	Great Plains / GSB
Impact, 10+ pages	\$0.26/page	0%	Great Plains / GSB
Laser, 1–10 pages	\$2.60/report	0%	Great Plains / GSB
Laser, 10+ pages	\$0.040/page	0%	Great Plains / GSB
<b>Network publishing</b>			
Impression simplex	\$0.030/impression	3%	Great Plains / GSB
Impression side 2	\$0.028/impression	4%	Great Plains / GSB
Impression, 11 x 17 simplex	\$0.045/impression	2%	Great Plains / GSB
Impression, 11 x 17 side 2	\$0.042/impression	2%	Great Plains / GSB
<i>Note: Impression charge does not include paper, which is billed separately based on current market costs + 13% handling charge.</i>			
Graphic design and pre-press	\$80.00/hour	7%	Great Plains / GSB
<b>Digital Color printing</b>			
1–500 copies	\$0.50/copy + paper	0%	Great Plains / GSB
501–1,000 copies	\$0.45/copy + paper	0%	Great Plains / GSB
1,001–1,500	\$0.40/copy + paper	0%	Great Plains / GSB
1,501 and up	\$0.35/copy + paper	0%	Great Plains / GSB
Large Format Ink-Jet	\$6.900/per sq foot	0%	Great Plains / GSB
<i>Note: Rates recognize savings for longer print runs.</i>			
<i>Note: Material handling charge for purchase of paper goods: 13%</i>			
Monochrome on 2045	\$0.100/impression	0%	Great Plains / GSB
<b>Other Charges</b>			
Tab inserts	DET cost + 13%	0%	Great Plains / GSB
Manually Scan photos and line copy	\$3.00 each	0%	Great Plains / GSB
Scan pages to file	\$1.00 per hundred	NEW	Great Plains / GSB
Add variable data (e.g., names and addresses)	\$30.00 each	0%	Great Plains / GSB
Write to CD: CDs are published on demand from electronic files.	\$3.30/CD	2%	Great Plains / GSB
<b>Write to DVD</b>			
Single-layer DVD (approximately 4GB capacity)	\$5.25/DVD	0%	Great Plains / GSB
Dual-layer DVD (approximately 8GB capacity)	\$9.25/DVD	0%	Great Plains / GSB
<b>Bindery</b>			
Time charge (including nonstandard setups)	\$6.00 per 1/10 hour	0%	Great Plains / GSB
Bindery setup	\$6.50 each	8%	Great Plains / GSB
Stitching in-line	\$0.005/per stitch + setup	0%	Great Plains / GSB
Stitching off-line	\$0.7500/per 100 + setup	0%	Great Plains / GSB
Saddle-stitch booklets	\$0.10/book + setup	0%	Great Plains / GSB
Fold (for each pass)	\$0.65/100 sheets + setup	0%	Great Plains / GSB
Cut	\$0.40/100 sheets + setup	0%	Great Plains / GSB
Drill	\$0.40/100 sheets + setup	0%	Great Plains / GSB
Perforate/score	\$0.80/100 sheets + setup	0%	Great Plains / GSB
Padding	\$0.55 each	0%	Great Plains / GSB
Tape bind, 15–125 sheets	\$0.65/book + setup	8%	Great Plains / GSB
Tape bind, 126–325 sheets	\$0.80/book + setup	7%	Great Plains / GSB
Perfect bind & three-side trim	\$1.25/book + setup	0%	Great Plains / GSB



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Shrink wrap	\$1.00 each	0%	Great Plains / GSB
Multimedia Services	FY09 Rate	Change	Billing System
<b>Video Services</b>			
Compressed video conferencing (State Telecommunications System)			
In-state on-net @ 112-336 Kbps	\$6.50/hour	0%	STS / GSB
In-state off-net @ 112-336 Kbps	\$10.00/hour	0%	STS / GSB
Interstate @ 112-336 Kbps	\$14.00/hour	0%	STS / GSB
BadgerNet Converged Network video conferencing			
Network video/month	\$750	0%	Vendor
<b>Mediasite Event Recording Services (Limited to SASI, DOA and attached organizations only)</b>			
Base Charges			
\$78.00 per hour x 2 technicians	\$156 per hour	0%	IT Billing
Setup and breakdown of equipment in 101 East Wilson Street	\$156 per setup	NEW	IT Billing
Setup and breakdown of equipment in the Madison area	\$312 per setup	NEW	IT Billing
Server, hardware and software licenses, technical support and event coordination	\$155 per day	0%	IT Billing
Additional Charges			
Customized banner for presentation (optional)	\$25 per event	0%	IT Billing
Live broadcast (optional)	\$50 per event	0%	IT Billing
Travel outside the Madison area-hourly consulting rate per technician (typically two)	variable	0%	IT Billing
CD/DVD creation (optional)	\$39 per CD/DVD	NEW	IT Billing
<i>Note: Minimum charge for a Mediasite event recording is \$467 at 101 East Wilson Street</i>			
<i>Note: Minimum charge for a Mediasite event recording is \$623 in the Madison area</i>			
<b>Mediasite Service</b>			
Mediasite service cost per month	\$397	NEW	EBS / GSB
Network Services	FY09 Rate	Change	Billing System
<b>Wide Area Network (WAN) Services</b>			
GigaMadMAN for State Agencies per month			
10 Mbps	\$1,600	0%	EBS / GSB
45 Mbps	\$2,415	0%	EBS / GSB
100 Mbps	\$3,000	0%	EBS / GSB
+100 Mbps	\$150	0%	EBS / GSB
1000 Mbps	\$4,350	0%	EBS / GSB
10 GB point to point	request quote	NEW	EBS / GSB
BadgerNet Converged Network - Madison Area WAN for State Agencies per month			
45 Mbps	\$2,898	0%	Vendor
100 Mbps	\$3,600	0%	Vendor
200 Mbps	\$5,280	0%	Vendor
+100 Mbps	\$60	0%	Vendor
1000 Mbps	\$5,760	0%	Vendor
10 GB point to point	request quote	NEW	Vendor
BadgerNet Converged Network - Vendor Managed WAN for State Agencies or Authorized Users per month			
256 Kbps	\$390	0%	Vendor
384 Kbps	\$450	0%	Vendor
512 Kbps	\$450	0%	Vendor
768 Kbps	\$540	0%	Vendor
1 Mbps	\$600	0%	Vendor
1.5 Mbps	\$600	0%	Vendor
2 Mbps	\$1,080	0%	Vendor
3 Mbps	\$1,080	0%	Vendor
5 Mbps	\$1,440	0%	Vendor
10 Mbps	\$1,920	0%	Vendor
15 Mbps	\$2,400	0%	Vendor
20 Mbps	\$2,640	0%	Vendor
25 Mbps	\$3,000	0%	Vendor
30 Mbps	\$3,960	0%	Vendor
More than 30 Mbps to 1000 Mbps	request quote	NEW	Vendor
10 GB point to point	request quote	NEW	Vendor
BadgerNet Converged Network - Vendor Managed Video for State Agencies or Authorized Users per month			



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1x1 Rolling Cart: 384 Kbps, 768 Kbps, 1 Mbps, 1.5 Mbps	\$870	0%	Vendor
1 Encoder / 1 Decoder: 384 Kbps, 768 Kbps, 1 Mbps, 1.5 Mbps	\$750	0%	Vendor
1 Encoder / 3 Decoder: 6 Mbps	\$2,442	0%	Vendor
1 Encoder / 4 Decoder: 6 Mbps	\$3,240	0%	Vendor
HPLL VPN Video Bridging per month	\$40	NEW	EBS / GSB
Encryption per site per month	\$40	0%	EBS / GSB
Two hour on site response per site per month	\$25	0%	Vendor
IPv6 Support one time cost per site	\$3,000	0%	Vendor
Jumbo Frame Support one time cost per site	\$3,000	0%	Vendor
HPLL VPN Data Bridging one time cost per site	\$250	NEW	Vendor
<b>Multiple Service Discount percent of total cost for State Agencies or Authorized User</b>			
Two Services	12%	0%	Vendor
Three Services	15%	0%	Vendor
<b>BadgerNet Converged Network - User Managed WAN for Authorized Users per month <i>Note: Not for State Agencies</i></b>			
256 Kbps	\$360	0%	Vendor
384 Kbps	\$420	0%	Vendor
512 Kbps	\$420	0%	Vendor
768 Kbps	\$510	0%	Vendor
1 Mbps	\$570	0%	Vendor
1.5 Mbps	\$570	0%	Vendor
2 Mbps	\$1,080	0%	Vendor
3 Mbps	\$1,080	0%	Vendor
5 Mbps	\$1,440	0%	Vendor
10 Mbps	\$1,920	0%	Vendor
15 Mbps	\$2,400	0%	Vendor
20 Mbps	\$2,640	0%	Vendor
25 Mbps	\$3,000	0%	Vendor
30 Mbps	\$3,960	0%	Vendor
More than 30 Mbps to 1000 Mbps	request quote	NEW	Vendor
10 GB point to point	request quote	NEW	Vendor
BadgerNet Converged Network - University of Wisconsin 4-Year Campus per month <i>Note: Not for State Agencies</i>	<a href="http://www.doa.state.wi.us/section_detail.asp?linkcatid=308&amp;linkid=119&amp;locid=155">See: http://www.doa.state.wi.us/section_detail.asp?linkcatid=308&amp;linkid=119&amp;locid=155</a>	0%	Vendor
<b>Virtual Private Network (VPN) Services</b>			
Each Remote Appliance per month	\$24	NEW	EBS / GSB
One-time installation charges for each remote appliance. Hourly at the current consulting rate.	One time	NEW	EBS / GSB
Each Client cost per fiscal year	\$9	NEW	EBS / GSB
<b>Uninterruptible Power Supply (UPS) Services</b>			
Small to Medium UPS 1000-1500 Volt Ampere (VA) Output Capacity per month	\$33	NEW	EBS / GSB
Large UPS 1500-3000 Volt Ampere (VA) Output Capacity per month	\$47	NEW	EBS / GSB
One-time installation charges for ea. UPS. Hourly at current consulting rate.	One time	NEW	EBS / GSB
<b>Agency Local Area Network (LAN) Services</b>			
Per Active Port cost per month	\$10	0%	EBS / GSB
<b>Data Center Local Area Network (LAN) Services</b>			
Per Active Port cost per month	\$8.74	NEW	EBS / GSB
One time design and plan. Hourly at the current consulting rate.	One time	NEW	EBS / GSB
Optional Firewall Service Module one-time cost	\$750	NEW	EBS / GSB
<b>Wireless Services</b>			
Point to Point cost per month	\$115	0%	EBS / GSB
Wireless Access Point cost per month	\$42	0%	EBS / GSB
Wireless Extension cost per month	\$56	0%	EBS / GSB
<b>Internet Transport</b>			
<b>BadgerNet Converged Network - Vendor Managed Internet Transport for authorized user per month <i>Note: Not for State Agencies</i></b>			
256 Kbps	\$390	0%	Vendor
384 Kbps	\$450	0%	Vendor
512 Kbps	\$450	0%	Vendor
768 Kbps	\$540	0%	Vendor
1 Mbps	\$600	0%	Vendor
1.5 Mbps	\$600	0%	Vendor
2 Mbps	\$1,080	0%	Vendor



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3 Mbps	\$1,080	0%	Vendor	
5 Mbps	\$1,440	0%	Vendor	
10 Mbps	\$1,920	0%	Vendor	
15 Mbps	\$2,400	0%	Vendor	
20 Mbps	\$2,640	0%	Vendor	
25 Mbps	\$3,000	0%	Vendor	
30 Mbps	\$3,960	0%	Vendor	
More than 30 Mbps to 1000 Mbps	request quote	NEW	Vendor	
10 GB point to point	request quote	NEW	Vendor	
<b>BadgerNet Converged Network - User Managed Internet Transport for authorized user per month <i>Note: Not for State Agencies</i></b>				
256 Kbps	\$360	0%	Vendor	
384 Kbps	\$420	0%	Vendor	
512 Kbps	\$420	0%	Vendor	
768 Kbps	\$510	0%	Vendor	
1 Mbps	\$570	0%	Vendor	
1.5 Mbps	\$570	0%	Vendor	
2 Mbps	\$1,080	0%	Vendor	
3 Mbps	\$1,080	0%	Vendor	
5 Mbps	\$1,440	0%	Vendor	
10 Mbps	\$1,920	0%	Vendor	
15 Mbps	\$2,400	0%	Vendor	
20 Mbps	\$2,640	0%	Vendor	
25 Mbps	\$3,000	0%	Vendor	
30 Mbps	\$3,960	0%	Vendor	
More than 30 Mbps to 1000 Mbps	request quote	NEW	Vendor	
10 GB point to point	request quote	NEW	Vendor	
<b>Internet Service Providers (ISP)</b>				
BadgerNet Converged Network - Internet Service Provider (ISP) rate for authorized user per month <i>Note: Not for State Agencies</i>	<a href="http://www.doa.state.wi.us/subcategory.asp?linksubcatid=1307&amp;linkcatid=308&amp;linkid=119&amp;locid=155">See: http://www.doa.state.wi.us/subcategory.asp?linksubcatid=1307&amp;linkcatid=308&amp;linkid=119&amp;locid=155</a>	0%	Vendor	
<b>Support Services</b>		<b>FY09 Rate</b>	<b>Change</b>	<b>Billing System</b>
<b>Wisconsin Help Desk</b>				
Per incident - Monthly costs fluctuate based on number of incidents	\$6.54	NEW	IT Billing	
<b>Initial Incident Triage</b>				
Per incident - Monthly costs fluctuate based on number of incidents	\$8.00	NEW	IT Billing	
<b>Desktop Support (Service limited to SASI, DOA and attached Organizations only)</b>				
Per Desktop cost per month	\$70.36	0%	EBS / GSB	
<b>Resource Management System (RMS)</b>				
<i>Note: Prices based on annual agency usage according to modules used.</i>		0%	Manual	
<b>Consulting Services</b>				
Agreed upon consulting per hour	\$78	4%	IT Billing	
<b>Training Services</b>		<b>FY09 Rate</b>	<b>Change</b>	<b>Billing System</b>
<b>Instructor-Led Training</b>				
<i>Note: Additional information available at <a href="http://training.state.wi.us">http://training.state.wi.us</a></i>				
Instructor-led courses				
Student fee/day	\$200	0%	Vendor	
Site fee/day	\$750	0%	Vendor	
E-learning courses are purchased through the UW				
<i>Note: Additional information available at: <a href="https://fpm-www3.fpm.wisc.edu/ohrd/coursecreation/">https://fpm-www3.fpm.wisc.edu/ohrd/coursecreation/</a></i>				
<b>Voice Services</b>		<b>FY09 Rate</b>	<b>Change</b>	<b>Billing System</b>
<b>Local Telephone Service</b>				
Centrex line/month	\$10.30	-3.6%	Vendor	
Voice mail/box/month, SBC	\$5.50	0%	Vendor	
Voice mail/box/month, CenturyTel	\$5.20	0%	Vendor	
<i>Note: Other variable fees may be added for special applications. Setup fees are additional.</i>				

# IT Services FY09 Rate Sheet

<b>Long Distance Telephone Service</b>			
<i>Voice message centers (8+1 dialing)</i>			
Outbound/minute	0.031	0%	STS / GSB or Vendor
Toll free/minute	0.035	0%	STS / GSB or Vendor
<i>Switched access locations (1+ or 9+1 dialing)</i>			
Outbound, all states/minute	0.031	0%	STS / GSB or Vendor
Toll Free: In-state/minute	0.044	0%	STS / GSB or Vendor
Toll Free: Out-of-state/minute	0.039	0%	STS / GSB or Vendor
Dedicated access (T-1 locations)			STS / GSB or Vendor
Similar in cost/minute to Centrex message centers, plus T-1 line charge of \$250-\$302/month			STS / GSB or Vendor
<b>Voice Over IP (VoIP)</b>			
L-VIPS (Local Voice over IP Service) per month	\$13.00	NEW	Vendor
VDNA	TBD	NEW	Vendor
<b>Automatic Call Distribution (ACD)</b>			
<i>Note: Agent Centrex and other telephone lines are additional.</i>			
Interaction license/month	\$100	0%	IT Billing
PRI channel, approx.	\$20	0%	IT Billing
<b>Enterprise Email/Calendar/Contact Synchronization for Handheld Wireless Devices</b>			
<i>Note: Service is available from mandatory statewide contracts. Rates are subject to change. Charges are billed directly from the vendor. (Roaming charges and regulatory fees are not included). For more information, see <a href="http://www.doa.state.wi.us/docview.asp?docid=6642">http://www.doa.state.wi.us/docview.asp?docid=6642</a></i>			
<b>Cellular Airtime</b>			
AT&T Mobility (primary vendor; NE/NW regions)	\$4.75/mo. + \$0.10/min.	0%	Vendor
US Cellular (primary vendor; SE/SW regions)	\$3.00/mo. + \$0.05/min.	0%	Vendor
Verizon Wireless (secondary vendor; SE region)	\$0.00/mo. + \$0.06/min.	0%	Vendor
<b>Cellular Equipment (if purchased by the State as opposed to using vendor-provided equipment)</b>			
AT&T Mobility	Retail or business rates less 30%	0%	Vendor
US Cellular	Business rates less 25%	0%	Vendor
Verizon Wireless	Per matrix in User Guide	0%	Vendor
<b>BlackBerry Limited Data Airtime</b>			
AT&T Mobility	\$32.00/mo + \$0.0005 per KB over 4 MB	0%	Vendor
US Cellular	\$24.95/mo + \$0.01 per KB over 4 MB	0%	Vendor
Verizon Wireless	\$29.99/mo + \$0.0005 per KB over 10 MB	0%	Vendor
<b>BlackBerry Unlimited Data Airtime</b>			
AT&T Mobility	\$40.00/mo.	0%	Vendor
US Cellular	\$32.00/mo.	0%	Vendor
Verizon Wireless	\$39.99/mo.	0%	Vendor
<b>SmartPhone Limited Data Airtime</b>			
AT&T Mobility	\$25.60/mo + \$0.0005 per KB over 4 MB	0%	Vendor
US Cellular	\$24.95/mo.	0%	Vendor
Verizon Wireless	\$29.99/mo + \$0.0005 per KB over 10 MB	0%	Vendor
<b>SmartPhone Unlimited Data Airtime</b>			
AT&T Mobility	\$32.00/mo.	0%	Vendor
US Cellular	\$24.95/mo.	0%	Vendor
Verizon Wireless	\$39.99/mo.	0%	Vendor
<b>BlackBerry/SmartPhone Data Equipment</b>			
AT&T Mobility	Business rates less 60%	0%	Vendor
US Cellular	Retail or business rates less 25% less \$299.00	0%	Vendor
Verizon Wireless	Per matrix in User Guide	0%	Vendor
<b>Data Only Airtime (aircards for laptops, etc)</b>			
AT&T Mobility	Business rates less 20%	0%	Vendor
US Cellular	Retail or business rates less 20%	0%	Vendor
Verizon Wireless	Retail or business rates less 19%	0%	Vendor
<b>Data Only Airtime Equipment</b>			



# IT Services FY09 Rate Sheet

Revised: August 16, 2009

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AT&T Mobility	Business rates less 60%	0%	Vendor
US Cellular	Retail or business rates less 25% less \$100.00	0%	Vendor
Verizon Wireless	Per matrix in User Guide	0%	Vendor
<i>BlackBerry Email Service (for BlackBerrys on DOA's BlackBerry Enterprise Server)</i>			
Monthly e-mail charge	\$25/mo	-16.7%	IT Billing
One-time licensing charge – Client Access License (CAL)	\$38/per user	0%	IT Billing