

EAP Supervisor Consultant Services

Managers, supervisors, and human resource staff are challenged with unique problems in today's workplace, such as: performance problems, resistance to change, employee wellness issues, personal and work trauma, compliance issues, co-worker conflict, and incidences needing mediation.

Where does management go for advice and consultation? Your EAP provider is *Deer Oaks*. Consultants are available to managers and supervisors, as well as employees, 24/7, 365 days per year. Call their toll-free number at -1-866-EAP-2400 to get assistance in dealing with employee performance problems and personal difficulties that carries over in the work place.

Deer Oaks consultants provide a comprehensive assessment of the employee problem discussed by the manager and, working with the manager strive to develop a problem solving plan for intervention and follow-up. Most generally, a phone call contact will be sufficient to work up a plan and a course of action, however, in-person consultation can be arranged.

One of the biggest stressors currently is dealing with financial management. *Deer Oaks* offers financial consultation and resources to help with dealing with financial issues that may affect the work and home. This service offers free initial 30-minute consultation with an in-plan attorney or financial planner.