

US Cellular

General	
Website:	http://www.uscellular.com
FEIN #	62-1147325
Mandatory State Contract 15-91575-701	Click here
Account Representatives	
<p>Contact Information for State Agencies:</p> <p>Contact the primary contacts for:</p> <ul style="list-style-type: none"> • Rate plan analysis • Usage reports • Equipment analysis and selection • Account review and status meetings • Wireless data applications • Overall management of State of WI accounts <p>Contact the secondary contact if unable to reach primary contacts and/or for:</p> <ul style="list-style-type: none"> • All equipment/accessory billing questions • All new line, upgrade and accessory ordering • User name changes • Price plan changes • Cancelling a line 	<p>Primary: Al Burns, Major Account Executive albert.burns@uscellular.com 608-575-6611</p> <p>State agencies supported by Al: Any not supported by Mary Kay Roseneck.</p> <p>Mary Kay Roseneck, Major Account Executive marykay.roseneck@uscellular.com 608-575-0055</p> <p>State agencies supported by Mary Kay: Dept of Administration, Dept of Corrections, Dept of Natural Resources, Dept of Transportation, Secretary of State, State Senate, Governor's & Lt. Governor's Office</p> <p>Click here for UW campus primary contacts.</p> <p>Secondary: Nathan Young, Sales Support Specialist nathan.young@uscellular.com 608-225-8730</p>
Contact Information for Authorized Users:	<p>Primary: Beth Silkworth, Administrative Assistant beth.silkworth@uscellular.com 262-522-5707</p> <p>Secondary: Nathan Young, Sales Support Specialist nathan.young@uscellular.com 608-225-8730</p>
HelpDesk	
<p>Business 2 Business (Monday – Friday 7 a.m. – 6 p.m., Saturday 9 a.m. – 6 p.m., closed Sundays and Holidays)</p> <p>Contact for:</p> <ul style="list-style-type: none"> • All billing questions with the exception of equipment/accessory related charges • Voice mail resets • Suspending or un-suspending a line • All other general account related questions • Activation of phones 	<p>Primary Contact, M-F, 8-4:30: Shanda Heath 800-305-2501, extension 4575 shanda.heath@uscellular.com,</p> <p>Outside those hours or if Shanda is not available: 800-305-2501, Opt 2, Ext 4222</p>
Data Technical Services (7 days/week 6 a.m. – 11 p.m. except Holidays, Holidays 7 a.m. – 9 p.m.)	888-996-5499
24 Hour Roamer Support and Assistance	888-872-7462
Coverage Maps:	
Online	Click here
Wisconsin State Voice Plans (Wisconsin coverage includes all areas marked as "Local Coverage Area")	Click here
National	Use online option

International	<p>Voice (not data) service is generally provided in the following countries. Please call Roamer Support (number listed above in HelpDesk section) in advance of traveling to obtain rates and ensure service will work as expected in the specific area you will be traveling.</p> <p>Mexico Bahamas Canada Puerto Rico US Virgin Islands Bermuda</p>
Service Ordering:	
New Service	Click here
Change/Disconnect Service	Click here
Equipment Ordering/Repair	
Repair Equipment:	Click here
Upgrade/Replace Equipment	Click here
Accessories	Click here
Equipment Pricing	
Retail Rates (vendor's advertised, generally available, non-discounted price)	Click here
Business Rates (price that is generally extended to small, large, and/or enterprise customers)	Click here
Voice Only Equipment & Discounts:	
<p>"Flip" phones provided at no charge by the vendor upon account activation.</p> <p>This equipment should be returned to the vendor upon deactivation or replacement. If an agency feels it can make use of this equipment (including accessories), they may keep it.</p>	<p>LG UX310</p> <p>Optional Accessories (prices include discount): 91295 SCP LG Micro OEM Travel Charger; \$14.96 84557 US MO V9M CLA with Micro connector \$14.96 101976 Standard Battery; \$29.96 100651 Leather Case; \$11.21 103703 SCP LG Helix Smoke Shell/Holster Duo \$7.46 103704 SCP LG Helix Soft-touch Holster \$7.46 103705 SCP LG Helix Black Snap on Gel \$7.46</p> <p>Samsung R311</p> <p>Optional Accessories (prices include discount): 86011 SCP Samsung 20 Pin Wall Charger R500/610 \$14.96 85704 US 20 pin SamR500 R800 CLA \$14.96 81169 SA u520 Standard Battery AB463446BABSTD (extended battery not available) \$29.96 99684 Leather Case \$11.21 101266 Holster \$7.46 100333 SCP SAM R311 Bundle CLA and Case \$18.71</p>
One-time credit for purchase of alternate equipment at account activation.	Lesser of vendor's Retail or Business Rate less contracted State discounts less \$100 credit
Net price for other Voice Only Equipment	Lesser of vendor's Retail or Business Rate less 25% discount
Walkie-Talkie Equipment & Discounts:	
<p>Phone(s) provided at no charge by the vendor upon account activation.</p> <p>This equipment should be returned to the vendor upon deactivation or replacement. If an agency feels it can make use of this equipment (including accessories), they may keep it.</p>	Kyocera KX440
One-time credit against base pricing for purchase of alternate equipment at account activation.	Lesser of vendor's Retail or Business Rate less \$100

Net price for other Walkie-Talkie Equipment	Lesser of vendor's Retail or Business Rate less 25%
Combined Voice & Data Equipment (Blackberry or SmartPhones) & Discounts:	
Net price for Combined Voice & Data Equipment	Lesser of vendor's Retail or Business Rate less 25% less \$299.00

Data Only Equipment (Aircards, etc) & Discounts:	
Net price for Data Only Equipment	<p>UT Starcom UM 175 Aircard = \$0.01</p> <p>For all other equipment, lesser of vendor's Retail or Business Rate less 25% less \$100.00</p> <p>Note - Information on US Cellular's aircard service is located here.</p>
Accessories:	
Net price for Accessories	<p>Lesser of vendor's Retail or Business Rate less 25%</p> <p>Click here for a full list of accessories.</p>
State Voice Plans:	
State Rate Plan 1 (Local)	<p>\$3.00 - monthly access \$0.05 - per incoming minute \$0.05 - per outgoing minute \$0.05 - per mobile to mobile minute \$0.30 - per interstate roaming minute \$0.05 - per toll-free minute \$0.05 - per directory assistance minute \$1.50 - per directory assistance call</p> <p>\$0.70 per month - USF fee</p> <p>No charge for: Long distance Intrastate roaming</p>
State Rate Plan 2 (National) Consider going from Rate Plan 1 to Rate Plan 2 when roaming minutes are >12.	<p>\$6.00 - monthly access \$0.05 - per incoming minute \$0.05 - per outgoing minute \$0.05 - per mobile to mobile minute \$0.05 - per toll-free minute \$0.05 - per directory assistance minute \$1.50 - per directory assistance call</p> <p>\$0.70 per month - USF fee</p> <p>No charge for: Long distance Intrastate roaming Interstate roaming</p>
State Rate Plan 2a (National w/ mobile to mobile) Consider going from Rate Plan 2 to Rate Plan 2a when total minutes are >400 and mobile to mobile minutes are >32% of total minutes of use. NOTE - This monthly charge for this plan will appear on invoices as: State of Wisconsin National Plan @ \$6.00 Unlimited Mobile to Mobile @ \$6.00	<p>\$12.00 - monthly access \$0.05 - per incoming minute \$0.05 - per outgoing minute \$0.05 - per toll-free minute \$0.05 - per directory assistance minute \$1.50 - per directory assistance call</p> <p>\$0.70 per month - USF fee</p> <p>No charge for: Long distance Intrastate roaming Interstate roaming Mobile to mobile (US Cellular footprint ONLY)</p>

<p>State Rate Plan 3 (National with Incoming)</p> <p>Consider going from Rate Plan 2a to Rate Plan 3 when total minutes are >550 and incoming minutes are >32% of total minutes of use.</p> <p>NOTE - This monthly charge for this plan will appear on invoices as:</p> <p>State of Wisconsin National Plan @ \$6.00 Unlimited Incoming @ \$8.00</p>	<p>\$14.00 - monthly access \$0.05 - per outgoing minute \$0.05 - per mobile to mobile minute \$0.05 - per toll-free minute \$0.05 - per directory assistance minute \$1.50 - per directory assistance call</p> <p>\$0.70 per month - USF fee</p> <p>No charge for: Long distance Intrastate roaming Interstate roaming Incoming</p>
<p>State Rate Plan 4 (National with Incoming & Mobile-to-Mobile)</p> <p>Consider going from Rate Plan 3 to Rate Plan 4 when total minutes are >800 and mobile to mobile & incoming minutes are >60% of total minutes of use.</p> <p>NOTE - This monthly charge for this plan will appear on invoices as:</p> <p>State of Wisconsin National Plan @ \$6.00 Unlimited Mobile to Mobile @ \$6.00 Unlimited Incoming @ \$8.00</p>	<p>\$20.00 - monthly access \$0.05 - per outgoing minute \$0.05 - per toll-free minute \$0.05 - per directory assistance minute \$1.50 - per directory assistance call</p> <p>\$0.70 per month - USF fee</p> <p>No charge for: Long distance Intrastate roaming Interstate roaming Incoming Mobile to mobile (US Cellular footprint ONLY)</p>
<p>State Generic Data Plans</p>	
<p>Blackberry</p>	<p>Unlimited: \$32.00 - monthly access</p> <p>\$0.70 per month - USF fee</p> <p>Limited (includes 4 MB): \$24.95 - monthly access \$0.01 - per KB over 4 MB offered with the base plan</p> <p>\$0.70 per month - USF fee</p>
<p>SmartPhone</p>	<p>Unlimited: \$24.95 - monthly access</p> <p>\$0.70 per month - USF fee</p> <p>Limited (unlimited MB): Same rate as unlimited service</p>

Alternate Rate Plans & Discounts	
Retail Rates (vendor's advertised, generally available, non-discounted price)	Click here
Business Rates (price that is generally extended to small, large, and/or enterprise customers)	Click here
Net price for Alternative Rate Plans	<p>Lesser of vendor's Retail or Business Rate less 20% discount</p> <p>\$0.70 per month - USF fee</p> <p>In addition to the above, the following plan is available:</p> <p>Tethering Service @ \$15.00/month (State discount does not apply). Tethering allows a BlackBerry or SmartPhone handheld device to be used as a modem for connecting a laptop to the Internet. Total data transmission between devices is limited to five gigabits (5GB) per month. Monthly data transmission that exceeds 5GB shall be billable at a rate of \$0.49 per megabyte (MB). Tethering Service may be added and used in conjunction with any data plan including the State's contracted BlackBerry and SmartPhone plans as well those available to the general public. Click here for installation instructions.</p>

Cooperative Purchasing (Authorized User Program) Special Conditions	
Eligibility	<p>Wisconsin statutes (s. 16.73, Wis. Stats.) establish authority to allow Wisconsin municipalities to purchase from state contracts.</p> <p>A "municipality" is defined as any county, city, village, town, school district, board of school directors, sewer district, drainage district, vocational, technical and adult education district, or any other public body having the authority to award public contracts (s. 16.70(8), Wis. Stats.). Federally recognized Indian tribes and bands in this state may participate in cooperative purchasing with the state or any municipality under ss. 66.0301(1) and (2), Wis.Stats.</p> <p>This Cooperative Purchasing (Authorized User Program) is for official business use only. Employees, their families or any other business authorized users may be associated with may not participate in Cooperative Purchasing (Authorized User Program).</p>
Activation Fee	Waived
Billing	U.S. Cellular will invoice each authorized user entity with a single bill mailed to a single business address. Authorized user entity will issue a single check for payment of invoice.
Initial Contract Term	Through June 30, 2010.
Contract Termination Fee	\$150 per line prorated over the term of the contract.
Liquidated Damages	Authorized user activating service during the final twelve (12) months of the contract period, and then choose to leave U.S. Cellular at the end of the contract term, will pay liquidated damages for equipment. Liquidated damages will be assessed based on
Basic Equipment (Voice & Walkie-Talkie) Package Cost	\$.01, available only during contract implementation period and for new line activations
Basic Equipment Package Ownership, Post Warranty Repair Responsibility and Equipment Disposal	Authorized users retain ownership and responsibility for post warranty repair and disposal of equipment.
Account Representative	Shall be determined on an individual authorized user entity basis by U.S. Cellular.
Separate Agreement	U.S. Cellular requires a separate agreement to be signed with separate terms and conditions. Click here to see or print the agreement.