

AT&T Mobility

General

Website:

[Click here](#)

FEIN #

22-3043811

Mandatory State Contract 15-91575-702

Account Representatives

Contact Information for State Agencies:

State agencies:

Sales:

David Holznecht (primary contact)
Government Account Manager
608-358-2000
dh7970@att.com

Jamie Bogle
Administrative Assistant
715-551-0030
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Mary Burling
Senior Account Manager
306-252-4663
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Billing:

William Ryan
Business Care Manager
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UW campuses:

Sales::

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Contact Information for Authorized Users:	David Holznecht Government Account Manager (primary contact) dh7970@att.com 608-358-2000 Jamie Bogle Administrative Assistant 715-551-0030 jb630s@att.com
HelpDesk	
24 Hour Support and Assistance (Help Desk)	800-331-0500
National Business Services (Monday – Friday, 7 a.m. - 7:30 p.m.)	800-999-5445
Data Technical Support Group 24/7	800-331-0500 option 0
Coverage Maps:	
Online	Click here
Wisconsin State Voice Plans	Click here
Walkie Talkie	Click here
International	Click here
Service Ordering:	
New Service	Click here
Change/Disconnect Service	Click here
Equipment Ordering/Repair	
Repair Equipment:	Click here
Upgrade/Replace Equipment	Click here
Accessories	Click here
Equipment Pricing	
Retail Rates (vendor's advertised, generally available, non-discounted price)	Not Applicable
Business Rates (price that is generally extended to small, large, and/or enterprise customers)	Click on the "Equipment" link on this web site. Note - AT&T Mobility acknowledges that the double asterisk notation found at that web page is inapplicable to the State of Wisconsin.
Voice Only Equipment & Discounts:	
"Candy bar" phone provided at no charge by the vendor upon account activation. This equipment, including the AC wall charger, should be returned to the vendor upon deactivation or replacement. Optional accessories purchased by the State for these phones should not be returned to the vendor.	Nokia 2330 Optional Accessories: Standard case \$29.99 (w/ discount \$25.49) Car charger @ \$29.99 (w/ discount \$25.49)
"Flip" phone provided at no charge by the vendor upon account activation. This equipment, including the AC wall charger, should be returned to the vendor upon deactivation or replacement. Optional accessories purchased by the State for these phones should not be returned to the vendor.	Samsung A237 Optional Accessories: Standard case \$29.99 (w/ discount \$25.49) Car charger @ \$29.99 (w/ discount \$25.49)
One-time credit for purchase of alternate equipment at account activation.	Lesser of vendor's Retail or Business Rate less contracted State discounts less \$80 credit
Net price for other Voice Only Equipment	Lesser of vendor's Retail or Business Rate less 30% discount
Walkie-Talkie Equipment & Discounts:	

Phone(s) provided at no charge by the vendor upon account activation. This equipment, including the AC wall charger, should be returned to the vendor upon deactivation or replacement. Optional accessories purchased by the State for these phones should not be returned to the vendor.	Samsung SGH a837 Rugby
One-time credit against base pricing for purchase of alternate equipment at account activation.	Lesser of vendor's Retail or Business Rate less \$80
Net price for other Walkie-Talkie Equipment	Lesser of vendor's Retail or Business Rate less 30%
Combined Voice & Data Equipment (Blackberry or SmartPhones) & Discounts:	
Net price for Combined Voice & Data Equipment	Lesser of vendor's Retail or Business Rate less 60%
Data Only Equipment (Aircards, etc) & Discounts:	
Net price for Data Only Equipment	Lesser of vendor's Retail or Business Rate less 60%
Accessories:	
Net price for Accessories	Lesser of vendor's Retail or Business Rate less 15%

State Voice Plans:	
State Voice Plan 1	\$4.75 - monthly access \$0.10 - per incoming minute \$0.10 - per outgoing minute \$0.10 - per mobile to mobile minute \$0.59 - per interstate roaming minute \$0.10 - per toll-free minute \$0.10 - per directory assistance minute \$1.50 - per directory assistance call No charge for: Long distance Intrastate roaming
State Voice Plan 2	\$20.00- monthly access \$0.09 - per outgoing minute \$0.09 - per incoming minute \$0.09 - per toll-free minute \$0.09 - per directory assistance minute \$1.50 - per directory assistance call No charge for: Mobile to Mobile Long distance Intrastate roaming Interstate roaming
State Generic Data Plans	
Blackberry	Unlimited: \$40.00 - monthly access Limited (includes 4 MB): \$32.00 - monthly access \$0.0005 - per KB over 4 MB offered with the base plan
SmartPhone	Unlimited: \$32.00 - monthly access Limited (includes 4 MB): \$25.60 - monthly access \$0.0005 - per KB over 4 MB offered with the base plan
Alternate Rate Plans & Discounts	
Retail Rates (vendor's advertised, generally available, non-discounted price)	Click here
Business Rates (price that is generally extended to small, large, and/or enterprise customers)	Click here
Net price for Alternative Rate Plans	Lesser of vendor's Retail or Business Rate less 20% discount
Cooperative Purchasing (Authorized User Program) Special Conditions	
Exceptions	None - All terms, conditions and pricing apply for Authorized Users